

Be Productive. Stay Connected.

Downtime. It can cripple productivity, stifle momentum, and generally, aggravate your team. So, let's eliminate it.

Your Xerox® printer is a smart device — capable of connecting your entire team while handling routine tasks automatically.

By linking it to our diagnostic and performance monitoring, it can take your productivity to new levels — managing consumables, updating security, performing proactive maintenance and enabling remote services.

It only takes a few steps to automate a dozen jobs for you that will minimise downtime.



MAXIMUM AVAILABILITY. MINIMAL HASSLE.

DISCONNECTED

“I can't print this critical document – there's no toner left. Who was supposed to order in more?”

DISCONNECTED

“Who has time to check the meter readings? I need to get this project done.”

DISCONNECTED

“How do I know that my printers are using up-to-date software to maintain a high level of security?”

DISCONNECTED

“The printer's still not working. When will I be able to print?”

DISCONNECTED

“Why are we printing so much and how can we control it?”

CONNECTED

Receive supplies before you run out with **Automatic Supplies Replenishment.**



CONNECTED

Instant, accurate readings automatically sent with **Automated Meter Reading and Billing.**



CONNECTED

Get the latest firmware installed automatically with **Software and Security Updates.**



CONNECTED

Produce faster diagnosis, remote repairs and onsite support with **Proactive and Responsive Maintenance.**



CONNECTED

Get answers and set rules anytime with **Dashboards, Notifications and Reporting.**



Note: specific features are dependent on the Xerox offering.

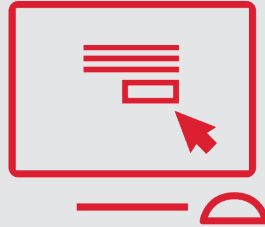
3 steps. Total simplicity.

Step 1



Connect your Xerox® device to your network

Step 2



Ensure secure transmissions are permitted in your firewall settings

Step 3



Verify that you are connected

For more detailed instructions, visit <https://www.xerox.co.uk/remoteservices> or get in touch with your local support centre at <https://www.xerox.co.uk/contact>.



24/7 CONNECTIVITY. ZERO WORRIES.

Connectivity without security is not an option for you. And protecting your work is something we take seriously. That's why we offer a safe way for device data to be sent to our ISO 27001-certified system to remove manual tasks and provide a better service and support experience, with no compromises.

You can rest assured knowing governments and security-minded organisations choose Xerox. In fact, security has been central to everything we do for more than 80 years — whether the threat is virtual or real, we've prepared for it.

Read more at <https://www.xerox.com/security>.

Stay connected and stay productive. We'll take care of the rest.
Find out more at <https://www.xerox.co.uk/remoteservices>.

YOUR DEVICES SEND THE FOLLOWING DATA VIA AN ENCRYPTED CHANNEL.

Your Xerox device only publishes necessary data. No document information or Personal Identifiable Information (PII) is sent.

- Print device identity
- Hardware and software configuration
- Meter and other usage counts
- Toner levels
- Device diagnostic data
- Maintenance status, alerts and fault codes

See more details in our Remote Services Security white paper at <https://www.xerox.co.uk/remoteserviceswhitepaper>.