

**A document scanning and faxing solution**  
Learn more at [www.ixware.com](http://www.ixware.com)

# iXware North America

## iXware Fax & Scanning



The iXware Fax & Scanning modules are dedicated solutions for the Xerox MFPs and part of iXware's Document Digitalization software: Document Capturing, Document Routing, Document Messaging, Document Archiving. iXware is a Document Digitalization solution which integrates your Scans, Faxes, SMS text messages and digital documents with your existing email environment and business applications.

### Description

More and more, organizations worldwide rely on the digital availability of documents. iXware adds Scanning, Fax and/or SMS functionality to the familiar e-mail environment or workflow. Use iXware to centralize, digitalize and archive all your message flows, creating transparency, greater responsiveness and ease of use.

iXware is unique: truly standard software which is easy to install, easy to use, easy to integrate and easy to manage. Completely modular and scalable, iXware can always be expanded with functionality and capacity, safeguarding your original investment. iXware will grow with your requirements.

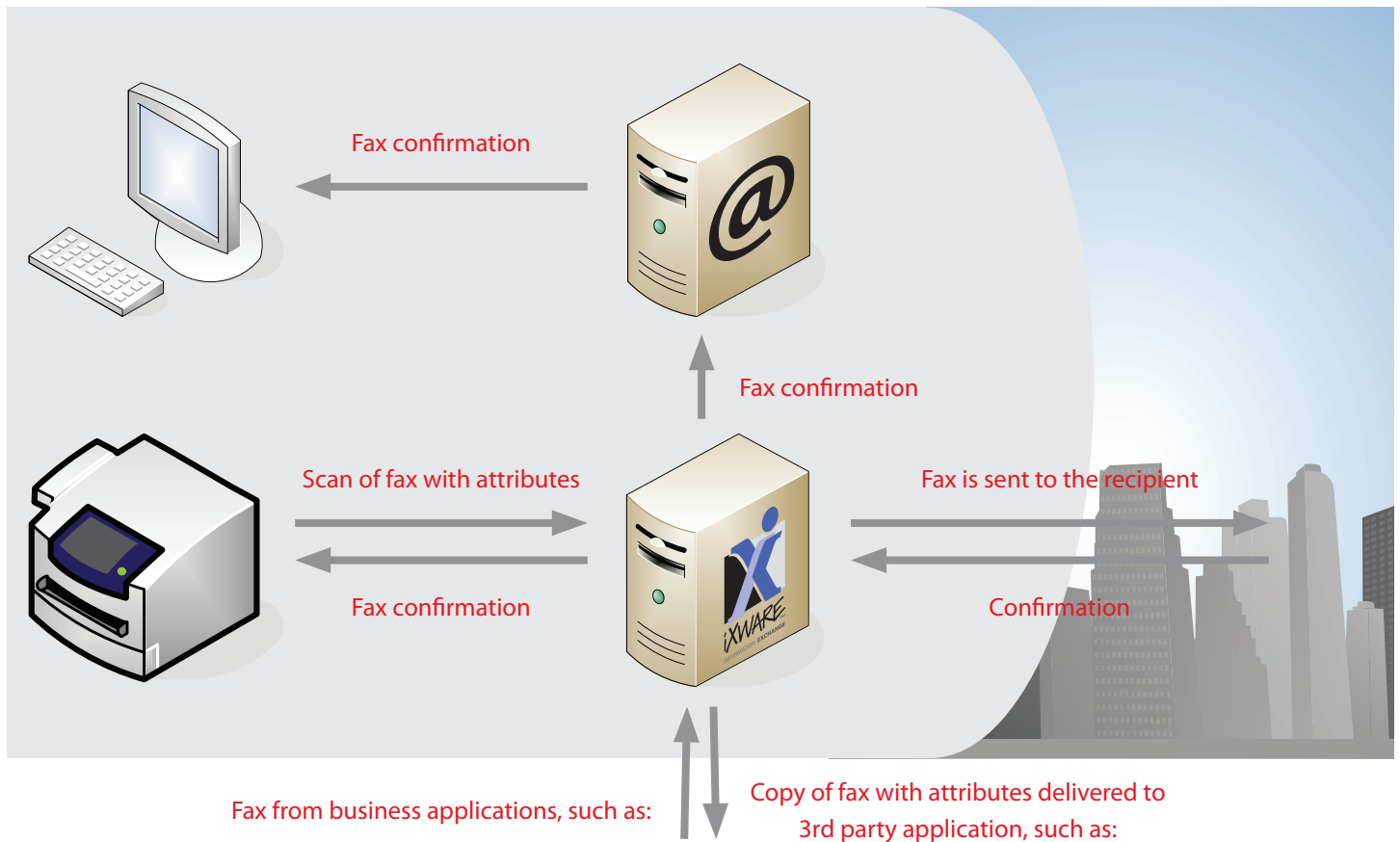
iXware gives you the complete freedom to support your business processes; to make (paper) documents part of your digital workflow. iXware turns your Xerox MFP into the on-ramp for that digital workflow and makes it even more multifunctional with the full power and functionality of the iXware solution at your disposal.



**xerox** 

Business  
Innovation  
Partner

**Sending a fax with iXware**



Xerox  
**DocuShare®**

Microsoft Dynamics

Microsoft  
 SharePoint Server 2010

Hummingbird™

**Making a scan with iXware**



## Advantages

- **Message proliferation:** an increased volume and variety of messages and documents reaches your organization. Transparency and tracking of messages and document flows are required to manage communication in order to maximize productivity, improve responsiveness, reduce costs and ensure compliance with audit trail requirements.
- **Modular:** iXware is completely modular. Select the modules that address the specific needs of your organization. Whether you need a solution for Scanning, e-mail, fax, SMS and/or voicemail, iXware has it for you. Integrating iXware with your existing applications is easy. iXware can archive all your messages to create a proper audit trail.
- **Compliance:** Xerox and iXware can “close the leak” in the audit trail for fax and scanning traffic, helping organizations achieve compliance with Sarbanes Oxley, HIPAA, EU Directives, local legislation, ISO requirements, etc.
- **Cost savings:** Important examples are productivity gains (printing, waiting in line for the fax, the delivery report, etc.), save time with easy and fast retrieval of stored documents consolidation of telephone lines (fewer lines required with greater availability) and depreciation and maintenance of conventional fax equipment.
- **Case files:** Availability of accurate and up-to-date files is important to any organization. In some industries it’s mission critical. Lawyers, accountants, notaries, insurance companies and realtors are just a few examples.
- **Efficiency:** Through integration of iXware with Xerox MFP’s, e-mail applications, archiving solutions and business applications such as ERP and CRM, faxing effectively and efficiently becomes part of the business processes.
- **Transparency:** Centralization and digitalization creates uniformity of process as well as transparency of fax traffic and scanning.
- **Archiving:** Paper archives are cumbersome, costly and ineffective. A digital archive is infinitely more practical, reliable, secure and cost effective. iXware digitalizes paper documents and fax traffic, making them part of the digital workflow and the digital archive.
- **Carbon Footprint:** reduce carbon footprint by making conventional fax equipment – and associated energy consumption and waste – redundant. Fax2email reduces the number of fax messages actually printed. Faxes which do need printing can be duplex printed.

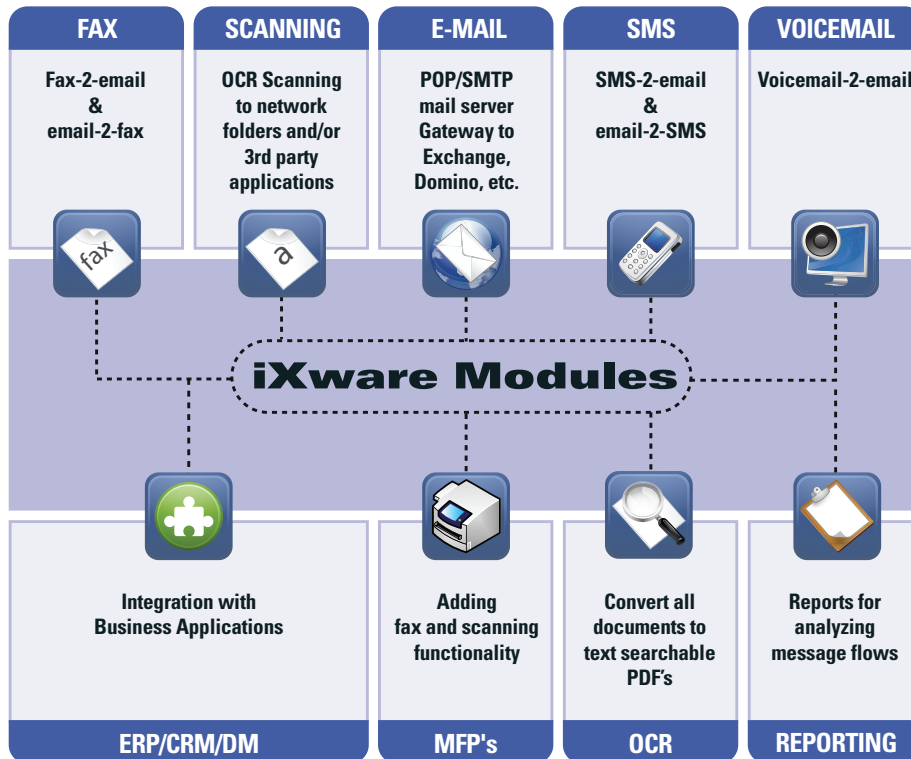
## Key features

- **iXware Scanning** gives you the complete freedom to support your business processes; to make (paper) documents part of your digital workflow. Use your Xerox MFP to scan documents to the right location on your network or business application as text searchable PDF files with metadata. Once stored these documents are fast and easy to retrieve.
- **iXware Fax** makes faxing as easy as sending and receiving e-mail. The fax printer driver allows for faxing directly from any desktop application (with printer option). The Xerox integration allows for intuitive walk-up faxing from the MFP. Make faxing easy, efficient and auditable with iXware! iXware Scanning’s OCR functionality adds additional value to the iXware Fax module by letting you store fax messages as text searchable PDF files.
- **iXware’s XML module** lets you store scanned documents in business applications such as Document Management, CRM or ERP, but it also lets you generate fax messages from these applications. Use iXware to convert existing digital files on your network or in business applications to text searchable PDF documents.
- **Redundancy / Load Balancing/ Multi tenant structure** - Deploy iXware’s redundancy and load balancing options for mission critical environments. Different operating companies or divisions can use a single iXware server, in single or redundant configurations. Each user group can be assigned its own ‘site’ within iXware.
- **Central mailbox** - A clear overview of all your inbound and outbound messages (fax, SMS and/or voicemail) in your e-mail client.
- **Routing incoming messages** - All incoming messages are routed by the iXware server to the personal inbox, ensuring privacy.
- **Archiving of messages** - iXware’s Archiving and Scanning Module can write messages and deliver data to any file on the customer’s network or to archiving applications as DocuShare, Sharepoint portal etc.
- **Billing provisioning** - iXware’s Billing Module delivers Call Detail Records (CDR’s) to billing applications. Service providers can charge companies, departments, users etc. for the actual use of iXware in any business model.
- **Support** - iXware International’s professionals ensure support in collaboration with the local iXware organization and customers
- **Integrate with MS Exchange, Lotus Domino and others** with iXware’s Gateway (SMTP). Non intrusive integration: no software connectors required.
- **Integration with Xerox MFPs** based on EIP, Fax Server Kit, scan to e-mail, scan with metadata, etc.
- **Active Directory (LDAP) support** for single user administration. No modifications to the Active Directory required.
- **Other integration modules are available** for SAP, Navision, Microsoft CRM, Microsoft Dynamics and others



**“Intuitive single user interface  
 on the Xerox MFP  
 for faxing and scanning”**

**iXware Modules**



**Specifications**

**Software requirements:**

- iXware 3.1

**Hardware requirements (server):**

- Intel Pentium IV, 2,4 GHz (3 GHz recommended) / AMD Athlon 3200+ (3800+ recommended)
- 2048MB RAM (recommended)
- Windows 2003 (32 bit) with R2 (recommended) / Windows 2008 (32 & 64 bits R1 only) / Windows 7 (32 & 64 bits) / VMWARE support
- Ask for additional hardware requirements

**Xerox products supported:**

- All Xerox MFPs with EIP enabled

**Applications supported:**

- Use iXware's open standards philosophy to integrate with any business application (ERP/CRM/DM).

**Contact iXware**

<b>Territory</b>	<b>US &amp; Canada</b>
Contact Name	iXware North America
Phone Number	+1 800 200 5521
Fax Number	+1 734 293 2181
Website	<a href="http://www.ixware.com">www.ixware.com</a>
Email	<a href="mailto:info@ixware.com">info@ixware.com</a>

*Working together...  
 getting results.*

**Together we can.**

