

## Front Panel Messages

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Your printer's front panel provides you with information and troubleshooting help.



7750-037

The front panel is divided into two sections. The upper section displays printer status messages; the lower section displays menu lists.

Some of the status messages that appear in the front panel are listed below:

### Status Messages

Status Message	Description
<b>Ready to Print</b>	The printer is ready to receive print jobs.
<b>Processing data - Please wait</b>	The printer is receiving data; wait until <b>Ready to Print</b> or <b>Printing</b> is displayed.
<b>Receiving data - Please wait</b>	The printer is receiving data; wait until <b>Ready to Print</b> or <b>Printing</b> is displayed.
<b>Printing page x</b> <b>Printing page x of y</b>	A print job is printing; wait until <b>Ready to Print</b> is displayed.
<b>Warming up - Please wait</b>	The printer is warming up. Print jobs can be processed but not printed.
<b>Calibrating - Please wait</b>	The printer is performing an internal calibration.

## Errors and Warnings

The printer displays error or warning messages in the front panel display.

The LED blinks red when a hardware or software failure occurs that may require service support. The printer's front panel displays an error message that replaces the status line.

The following table lists some of the media error and warning messages that appear in the front panel.

### Error or Warning Messages Description

Alert	Error or Warning Message	Description
Doors and Covers	<b>Close Front Door</b>	Close the Front Door to continue printing.
	<b>Close Left Door A</b>	Close Left Door A to continue printing.
	<b>Close Left Door B</b>	Close Left Door B to continue printing.
	<b>Close Left Door C</b>	Close Left Door C to continue printing.
	<b>Close Left Door D</b>	Close Left Door D to continue printing.
	<b>Close Right Door</b>	Close the Right Door to continue printing.
	<b>Close Finisher Door H</b>	Close Finisher Door H to continue printing.
	<b>Close Finisher Door J</b>	Close Finisher Door J to continue printing.
Media Jams	<b>Close Finisher-Bypass Door G</b>	Close Finisher-Bypass Door G to continue printing.
	<b>Jam at Fuser; Open Left Door A to Clear</b>	<ol style="list-style-type: none"> <li>1. Open Left Door A.</li> <li>2. Lift the green release latch on the right side of the fuser.</li> <li>3. Remove jammed paper.</li> <li>4. Push the green release latch down.</li> <li>5. Close Left Door A.</li> </ol>
	<b>Jam at Duplex Unit; Open Left Door D to Clear</b>	<ol style="list-style-type: none"> <li>1. Open Left Door D.</li> <li>2. Remove jammed paper.</li> <li>3. Close Left Door D.</li> </ol>
	<b>Jam at Tray 1 (MPT); Open Left Door A to Clear</b>	<ol style="list-style-type: none"> <li>1. Open Left Door A.</li> <li>2. Remove jammed paper.</li> <li>3. Close Left Door A.</li> </ol>
	<b>Jam at Tray 2; Open Left Door B to Clear</b>	<ol style="list-style-type: none"> <li>1. Open Left Door B.</li> <li>2. Remove jammed paper.</li> <li>3. Close Left Door B.</li> <li>4. Pull out Tray 2.</li> <li>5. Verify paper is loaded correctly and paper guides are pressed firmly against the paper.</li> <li>6. Push in Tray 2.</li> </ol>

## Error or Warning Messages Description (Continued)

Alert	Error or Warning Message	Description
	<b>Jam at Tray [3][4][5]; Open Left Door C to Clear</b>	<ol style="list-style-type: none"> <li>1. Open Left Door C.</li> <li>2. Remove jammed paper.</li> <li>3. Close Left Door C.</li> <li>4. Pull out indicated tray.</li> <li>5. Verify that paper is loaded correctly and paper guides are pressed firmly against the paper.</li> <li>6. Push in the tray.</li> </ol>
	<b>Jam at Tray 5; Open Left Door C to Clear</b>	<ol style="list-style-type: none"> <li>1. Open Left Door C.</li> <li>2. Remove jammed paper.</li> <li>3. Close Left Door C.</li> <li>4. Pull out Tray 5.</li> <li>5. Verify that paper is loaded correctly and paper guides are pressed firmly against the paper.</li> <li>6. Push in Tray 5.</li> </ol>
	<b>Jam at Left Door A; Open it to Clear</b>	<ol style="list-style-type: none"> <li>1. Open Left Door A.</li> <li>2. Remove jammed paper.</li> <li>3. Close Left Door A.</li> </ol>
	<b>Jam at Left Door B; Open it to Clear</b>	<ol style="list-style-type: none"> <li>1. Open Left Door B.</li> <li>2. Remove jammed paper.</li> <li>3. Close Left Door B.</li> </ol>
	<b>Jam at Left Door C; Open it to Clear</b>	<ol style="list-style-type: none"> <li>1. Open Left Door C.</li> <li>2. Remove jammed paper.</li> <li>3. Close Left Door C.</li> </ol>
	<b>Jam at Finisher Entrance; Separate from Print to Clear</b>	<ol style="list-style-type: none"> <li>1. Move the finisher away from the printer.</li> <li>2. Remove jammed paper.</li> <li>3. Move the finisher back into position.</li> </ol>
	<b>Jam at Finisher-Bypass; Open Door G to Clear</b>	<ol style="list-style-type: none"> <li>1. Open Finisher-Bypass Door G.</li> <li>2. Remove jammed paper.</li> <li>3. Close Finisher-Bypass Door G.</li> </ol>
	<b>Jam at Finisher; Open Finisher Door H to Clear</b>	<ol style="list-style-type: none"> <li>1. Open Finisher Door H.</li> <li>2. Remove jammed paper.</li> <li>3. Close Finisher Door H.</li> </ol>
Tray Problems	<b>Insert Tray [2][3][4][5]</b>	Reinsert the indicated tray to continue printing.
	<b>Tray [2][3][4][5] is missing</b>	Reinsert the indicated tray to continue printing.
Media Missing	<b>No Paper in Tray [2][3][4][5]</b>	Load paper in the indicated tray.
	<b>Out of Paper; Load Tray 1 (MPT) [2][3][4][5] with [size] [type]</b>	Load the indicated paper size and type in the indicated tray.
Media to be Replaced	<b>Wrong Paper Size; Load Tray 1 (MPT)[2][3][4][5] with [size] [type]</b>	Replace the indicated paper size and type in the indicated tray.
	<b>Wrong Paper Type; Load Tray 1 (MPT)[2][3][4][5] with [size] [type]</b>	Replace the indicated paper size and type in the indicated tray.

## Error or Warning Messages Description (Continued)

Alert	Error or Warning Message	Description
	<b>Paper Not Available; Load Tray 1 (MPT)[2][3][4][5] with [size] [type]</b>	Replace the indicated paper size and type in the indicated tray or select Print with Available Paper to use a paper size and type currently in the tray.
Output Tray Problems	<b>Top Output Tray is Full; Unload Paper</b>	Remove paper from the indicated output tray.
	<b>Finisher Output Tray is Full; Unload Paper</b>	Remove paper from the indicated output tray.
Supplies	<b>[Color] Toner Is Low</b>	The [Color] toner is almost empty. Order replacement. Visit our web site at <a href="http://www.xerox.com/office/7750supplies">www.xerox.com/office/7750supplies</a> .
	<b>Fuser Is Near End of Life</b>	The Fuser is near the end of its life. Order replacement at <a href="http://www.xerox.com/office/7750supplies">www.xerox.com/office/7750supplies</a> .
	<b>Imaging Unit [1][2][3][4] Is Near End of Life</b>	The Imaging Unit [1][2][3][4] is near the end of its life. Order replacement at <a href="http://www.xerox.com/office/7750supplies">www.xerox.com/office/7750supplies</a> .
	<b>Transfer Roller Is Near End of Life</b>	The Transfer Unit is near the end of its life. Order replacement at <a href="http://www.xerox.com/office/7750supplies">www.xerox.com/office/7750supplies</a> .
	<b>Waste Cartridge is Almost Full</b>	The Waste Cartridge is almost full. Order replacement at <a href="http://www.xerox.com/office/7750supplies">www.xerox.com/office/7750supplies</a> .
	<b>Belt Cleaner Assembly is Near End of Life</b>	The Belt Cleaner Assembly is almost full. Order replacement at <a href="http://www.xerox.com/office/7750supplies">www.xerox.com/office/7750supplies</a> .

When an error occurs, PrintingScout displays an instant notification on your computer screen that the printer needs attention.

The front panel **i** button also provides valuable information about errors and warnings.