

Special Event Services

On call when you need them



How can you be fully prepared without investing in additional in-house resources? Look no further than Xerox. Our expertise in a wide range of print related products and services is at your disposal, as and when you need it.

Cost-effective solution

Sometimes you need one-off or specialist support for your own operation – marketing or technical services, for example.

Sometimes you need to meet customers' demands that go beyond your normal offering.

With our support you can deliver.

Take advantage of our cost-effective:

- CD/DVD duplication
- Customised binding
- Promotional merchandise
- Scanning
- Wide format and litho printing

And when you need the reassurance of additional support beyond your standard service plan, we offer:

- Printer exchange facility
- Equipment relocation
- On site engineers
- Short term equipment rental

Read on to find out more.

CD/DVD duplication

Any type of data - reports, manuals, presentations or videos - can be stored and distributed on disc. Whether you want 50 or 500,000, we provide a fast, reliable and competitive disc duplication service.

For printing on discs and their packaging, we have options to suit any need or budget.

Customised binding

A sure way to emphasise the value of a brand, our customised binding service includes prestigious presentation boards and bespoke tab dividers.

Promotional merchandise

To boost brand presence, we can create high quality branded items displaying your logo or your customer's logo.

Perfect for any promotion, from direct mail to exhibition give-aways, our range includes USB fobs, desk accessories, golf and leisure gifts.

Scanning

Scanning provides an effective solution to the storage and security of business critical documents.

Whether you need a one-off conversion of hard copy to digital format or an entire imaging and repository system, you can rely on our outstanding experience in this field.

Wide format and litho printing

When it comes to printing sizes A3 to A0 - posters, banners and displays, for example - our wide format equipment can fulfill your orders on a variety of substrates.

And if you want a long print run on non-standard substrates, or with a finish not suitable for digital printing, it's time to call on our litho printers.



The world of Xerox at your finger tips. With us behind you, you can be ready for anything. Our specialists have the expertise so you don't have to.

Printer exchange facility

When uptime for desktop devices is crucial, this bespoke service offers a valuable alternative to repair.

By setting up a bank of exchange equipment for you, if a device becomes faulty we can simply swap it for a ready-to-go replacement within a pre-agreed timescale. Then we take away the faulty device, repair it and return it to your exchange bank.

Equipment relocation

If you need to move your equipment, it is vital that it's unaffected by any knocks and bangs along the way.

Whether you're moving basic office devices or complete print rooms, our relocation service will carefully and efficiently move you from A to B and get your equipment up and running again as quickly as possible.

On site engineers

Wouldn't it be reassuring to have a highly trained service engineer on site at all times?

No need to worry about sorting a repair or ordering consumables – it could all be taken care of by your own personal Xerox engineer. Simply leave them to proactively monitor and maintain your equipment, while you produce the goods.

Short term equipment rental

To fill an occasional need for more capacity, our devices can be rented for periods as short as one day or as long as one year.

Choose from black and white or colour multifunction office devices (including copy, print, scan and fax), shredders, fax machines and black and white print production solutions. They're all backed with service support and a ready supply of consumables.



For more information about our customer service solutions, please call 0870 900 5501 or visit www.xerox.co.uk